

Cancellation Form (and Device Returns)

If you change your mind about your purchase, please complete this form and place it in the package with the goods, applying the Returns Label below to the outside of the package being returned.

I hereby give notice that I wish to cancel my contract of sale of the following goods (listed in the table below); and (if applicable) the associated Airtime Plan and Device Plan.

I received the goods listed below on ..DD / MM / YYYY..

When you return your goods, you'll need to check you have included the following (Please tick):

- Proof of purchase All the original parts All accessories or free gifts
 Packaging, where possible A copy of this form

	Please enter details below:		
Name			
Address			
Postcode			
Order number:		Mobile Phone Number	

Make	Model	IMEI**(if applicable)

** the IMEI can either be found on the product label on the outside of the box or by keying *#06# on your keypad

- Is the device unlocked and free of security software or other protections that would disable it or prevent us from accessing it, for assessment, repair or refurbishment. If the device is locked or disabled when you return it and we provide you with a replacement device, we reserve the right to charge you the full cost of the device and / or not process a refund (if applicable)?

Signature:	Date:
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Cut along the dotted Line and apply the Returns label below to your parcel



O2 Returns Centre
Communications House
Vulcan Road North
Norwich
NR6 6AQ